



UNIVERSITY OF ZENICA
(Bosnia and Herzegovina)



**FACULTY OF MECHANICAL
ENGINEERING**



**UNIVERSITY ERLANGEN
NUREMBERG (Germany)**



**QUALITY ASSOCIATION of
BOSNIA and HERZEGOVINA**



**INSTITUT ZA PRIVREDNI
INŽINJERING**

11th RESEARCH/EXPERT CONFERENCE WITH INTERNATIONAL PARTICIPATION

QUALITY 2019

14-16 June 2019, Neum, Bosnia and Herzegovina

Proceedings indexed in:



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- CALL FOR PAPERS -

POZIV AUTORIMA I UČESNICIMA

Organizacioni odbor poziva sve zainteresovane autore i učesnike da abstrakte radova (najviše do 100 riječi) pošalju najkasnije do 15.02.2019. godine. Službeni jezici Konferencije su engleski, bosanski, srpski i hrvatski.

Obavještavamo autore da će se na Konferenciji organizovati posebna sekcija sa prezentacijama na engleskom jeziku.

On line prijava na www.quality.unze.ba

INVITATION TO THE AUTHORS AND PARTICIPANTS

Organizing Committee would like to invite all potential authors and participants to submit abstracts (up to 100 words), not later than February 15th 2019. The official Conference languages are English, Bosnian, Serbian and Croatian.

We remind authors that special section with presentations in English language will be organized at the conference.

On line registration on www.quality.unze.ba

TEMATIKA SKUPA

Naučno stručni skup će raditi na slijedeći način: plenarna sjednica (uvodni i pozivni radovi za globalne teme) i simpozij (radovi po temama skupa). Obavještavaju se svi potencijalni autori da mogu pripremiti radove iz slijedećih tematskih oblasti:

1. KVALITET U PRIVREDI

Upravljanje kvalitetom (koncept, principi, alati i filozofija); Mjerenje karakteristika kvaliteta sistema i procesa; Metrologija; Kvalitet proizvoda i procesa; Kvalitet u održavanju; Upravljanje lancem snabdijevanja; Kvalitet i zaštita okoline; Inženjering kvaliteta; Ekonomika kvaliteta; Industrija 4.0; Upravljanje rizicima; Troškovi kvaliteta i upravljanje troškovima kvaliteta. Poslovna izvrsnost

2. KVALITET U OBRAZOVANJU I NAUCI

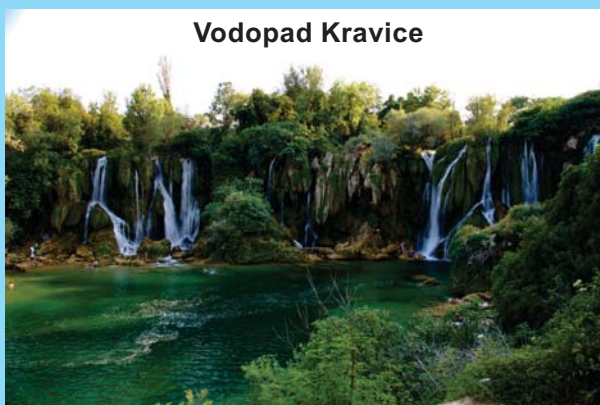
Pedagoški standardi i norme; Metode i postupci provjere i praćenja znanja studenata (učenika); Metode i postupci ocjenjivanja kvaliteta nastavnog osoblja; Samoevaluacija institucija u obrazovanju; Bolonjski proces; Akreditacija i certifikacija nastavnih programa i institucija; Zakonska regulativa u području obrazovanja; Akreditacija u visokom obrazovanju

3. KVALITET U JAVNOM SEKTORU

Kvalitet u javnoj upravi; Kvalitet u zdravstvu; Kvalitet u komunalnim preduzećima; Kvalitet u poljoprivredi; Kvalitet u proizvodnji hrane; Saobraćaj i kvalitet, Aspekti kvaliteta u procesu pridruživanja BiH EU; Kvalitet u politici; Kvalitet u medijima; Kvalitet u turizmu

4. STANDARDI I SISTEMI UPRAVLJANJA

Međunarodni standardi ISO 9000 - Sistemi upravljanja kvalitetom, Međunarodni standardi ISO 14000 - Sistemi okolinskog upravljanja; Međunarodni standardi ISO 45000 - Obezbeđenje zdravlja i sigurnosti; HACCP, ISO 16949, ISO 22000-Upravljanje sigurnošću hrane, ISO 27000-Zaštita informacija, ISO 26000-društvena odgovornost, ISO 50000 -Upravljanje energijom; Stanje i trendovi u razvoju standarda. Informacioni sistemi kvaliteta; Međunarodne nagrade kvaliteta; Standardizacija; Državni program kvaliteta; Modeli TQM-a i njegova evolucija; Integrisani sistemi kvaliteta



Vodopad Kravice

CONFERENCE TOPICS

The Research/Expert Conference will be performed as follows: plenary session (Key papers concerned global topics) and symposium (papers according to the conference topics). We would like to inform all the potential authors to prepare papers in the following topics:

1. QUALITY IN BUSSINES

Quality management (Concept, Principles, Tools and Philosophies); System and Process Performance Measurements; Metrology; Quality of product and process; Quality in maintenance; Supply chain management; Environment protection quality; Quality Engineering; Quality Economics; Risk Control; Business Excellence

2. QUALITY IN EDUCATION AND SCIENCE

Pedagogical standards and norms; Methods and procedures for control and monitoring of student achievements; Methods and procedures of educational staff quality control; Educational institutions self-evaluation; The Bologna process; Accreditation and certification of educational programs and institutions; Legislation in the education; ; Accreditation in Higher Education

3. QUALITY IN PUBLIC SECTOR

Quality in public institutions; Quality in health institutions; Quality in community enterprises; Quality in Agriculture; Quality in Food Processing Industry; Aspect of Quality in Process Accession BiH in EU; Quality in politics; The quality of the media; Quality in Tourism

4. STANDARDS AND MANAGEMENT SYSTEMS

International standards ISO 9000 - Quality Management System; International standards ISO 14000 - Environmental Management System; International standards ISO 45000 - Occupational Health and Safety; ISO 16949-Automotive quality management systems, ISO 22000-Food safety management system, ISO 27000-Information security management standards, ISO 26000-Social Responsibility, ISO 50000 - Energy Management system; Status and trends in the development of standards; Quality information systems; Quality awards; Standardization; National quality programs; TQM models and their evaluation; Integrated quality systems



ZNAČAJNI DATUMI

- Prijava abstrakta radova15. februar 2019.
- Obavijest o prihvatanju abstrakta i dostava uputstva za pisanje radova 01. mart 2019.
- Prijava kompletnih radova25. april 2019.
- Plaćanje kotizacije.....25. maj 2019.
- Finalni program 30. maj 2019.
- Kvalitet 2019.....14 - 16 juni 2019.

IMPORTANT DATES

- Submission of abstracts February 15th 2019.
- Notification of acceptance of the abstracts and instructions for preparing the papersMarch 01st 2019.
- Submission of the full paperApril 25th 2019.
- Registration fee payment.....May 25th 2019.
- Final ProgrammeMay 30th 2019.
- QUALITY 2019.....June 14th to 16th 2019.

KOTIZACIJA

Kotizacija za autore i učesnike Skupa je 150,00 EUR (300 KM) (uključujući i članove naučnog odbora i predsjedavajuće sekcija). Kotizacija obuhvata: zbornik radova sa skupa sa pratećim materijalima, prisustvo svim sekcijama i prezentacijama, osvježenje i piće dobrodošlice.

CONFERENCE FEE

The conference fee for authors and participants is 150,00 EUR (including members of the Scientific Committee, and session chairmen). The conference fee include: conference proceedings and accompanying materials, admission to all sessions and presentations, refreshments, and welcome drink.

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VRIJEME I MJESTO ODRŽAVANJA SKUPA

Skup će se održati od 14 do 16 juna 2019. godine u Neumu - BiH, Hotel Sunce.

CONFERENCE DATE AND VENUE

The conference will be held from 14th to 16th June 2019 in Neum, Bosnia and Herzegovina, Hotel Sunce.



KORESPODENCIJA - CORRESPONDENCE

Sve informacije u vezi Skupa možete dobiti na:
You can get all the information regarding the Conference at:
telephone/phone: +387 32 449-120, 449-145,
fax:+387 32 246-612
E-mail: sjasarevic@mf.unze.ba;
sabahudinjasarevic@yahoo.com
emir.djulic@mf.unze.ba

Osobe za kontakt- You can also contact::

- Dr. Sabahudin Jašarević, president
- Emir Đulić, secretary



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Neum is a holiday resort on the southern part of the Adriatic Sea, in the bay of Mali Ston and Neum channel. The Adriatic Sea between Split and Dubrovnik is gorgeous, very clean, and this is where Bosnia and Herzegovina has 24 km of its coastline.

In the waters of Neum high-quality fish (bream, dentex) and mussels, which are a culinary specialty of this part of the Adriatic coast.

Neum has a Mediterranean climate, with many sunny days. The sea temperature in summer reaches 27°, and the winters are mild, with rarely any snow.

The richness and diversity of cultural and historical heritage of Neum and its hinterland is witnessed by many visible archaeological sites from different periods: prehistoric settlements and crypts dating from the Bronze and Iron Ages, traces of ancient times, medieval churches and villages and necropolis of Bosnian medieval tombstones - stećak.

In the immediate vicinity of Neum there are famous tourist destinations: Mostar (80 km), Dubrovnik (65 km), Počitelj (60 km), Blagaj (70 km), Ston (25 km), Međugorje (60 km), Kravice (50 km), Hutovo blato (40 km), Korčula (90 km).





Neum is located 60 km from Dubrovnik (80 km from the Dubrovnik airport), 70 km from Mostar and Međugorje and 30 km from Ploče and Metković, both of which have railway stations.

The Neum region cuts Croatia into two non-contiguous parts. This is a result of the Treaty of Karlowitz of 1699. In this treaty the Republic of Dubrovnik gave the Neum region to the Ottoman Empire to ensure that it would not border on the encroaching Venetian Republic.

The fact that the border into Bosnia and Herzegovina must be crossed to reach the southernmost region of Croatia has caused the Croatian Government to plan a bridge from Klek to Pelješac to circumvent the area.



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June 14-16th 2019, Neum, Bosnia and Herzegovina



